

# Shawn Box

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Visionary, enthusiastic, and experienced professional with proven management experience at the Program, Product, and Project level. Technically oriented individual with extensive experience in all stages of a project and product lifecycles, with significant success in business solutions, business analysis, and system design. Have managed teams, matrix and direct supervision, of 2-30 individuals across multiple stakeholder layers both internally and externally. A proven record of success in system design and functional requirements gathering, with functional design elements being utilized nationally and receipt of several national awards. Success in business process improvement, with a focus on maximizing efficiency, improving quality, and delivering a superior product.

Areas of strength and expertise include:

Management: Program, Project, and Team  
Business Improvement / Change Management  
Business Analysis

Staff/Peer Development and Mentoring  
Clinical System and Application Design  
Requirements Gathering

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8444 N 90th St, Ste 100  
Scottsdale, AZ 85258  
480-745-8500

## Scientific Technologies Corporation

### **Project Manager**

**(2013 – 2015)**

#### ➤ **Vaccine Inventory Management Solution**

- Successful Implementation of a Vaccine Inventory Management Solution, with extensive change requirements to meet the Canadian Business Model. Performed the task of; Project Management, Solutions Architect, Business Analyst, Tier 2 HD, and QA.
- Established the tracking and accountability methodologies for Alberta; Shared Space, Forms, Reports, Summaries, and other project related templates.

#### ➤ **MyIR (Consumer Access Product)**

- Implementation of the Consumer access product that empowers consumers by providing secure, authenticated access to copies of their immunization records and vaccine forecasts from the statewide immunization information system (5 States)
- Identified critical application flaws 6 weeks prior to Go Live, provided a remediation path, supervised the staff assigned to complete the modifications, and met the client deadline.

#### ➤ **Walmart - ImmsLink (Pharmacy Immunization and Exchange Application)**

- Facilitated the Enrollment and Tracking of 10+ State IIS Programs into Pharmacy System Exchange with State Government Immunization Information Systems on behalf of Walmart.
- Established the stakeholder tracking and documentation methodologies.

#### ➤ **Multi-State HUB (HL7 Data Exchange)**

- Successful Implementation of an interstate data exchange, utilizing a pilot National HUB on behalf of the Office of the National Coordinator.
- Emerged as the multi-agency lead across ONC, JBS, Accenture, and HP. Maintained group focus, negotiated deliverables and timelines, and provided template documents for all parties utilization to standardize participation across corporate entities.

#### ➤ **Rhode Island Interoperability**

- Physician engagement and enrollment into HL7 2.5.1 Interoperability
- Successfully negotiated with NextGen to waive EHR Upgrade Fee for At-Risk population offices

## State of Maine, Immunization Program

286 Water St. Key Bank Bld. 9<sup>th</sup> Floor  
Augusta ME 04333  
207-287-3764

### **Assistant Director (IIS Manager / Operations Manager)**

**(2005 – 2013)**

- Responsibilities include all aspects of project executive management, risk mitigation planning, vendor oversight, and communication with critical system stakeholders.
  - As both the Product Manager and Project Manager, implemented Version 2 of the State of Maine, IIS.
  - Designed business and technical plans to reach, and maintain, compliance with Federal IPOM and IIS Recommendations.
  - Leveraged the IIS Platform to perform Medicaid/MaineCare, WIC, Vital Statistics clinical activities.
  - Designed and Implemented Data Exchange and Vaccine Management integrations that resulted in significant workflow and staff time savings.
  - Collaborated with the Improving Health Care Outcomes in Children initiative to utilize our Clinical Decision tools to move the State of Maine ranking in Immunization rates nationally from High 40s to number 14 in the country. The rate of improvement was 17% across Maine's top 20 Providers by size.
  - Representing 'Business' expertise in the area of Data Exchange and stakeholder collaboration within DHHS/MECDC based on the successfully implemented data exchange between ImmPact2 and external stakeholders.
- Business engineer, incorporating new requirements with existing and insuring that the program mission is consistent and sustainable.

### **Public Health Educator III**

**(1999-2005)**

- **Management of the Vaccine For Children Component**
    - Secured millions of dollars in federal grants through open competitive RFP opportunities.
    - Providing Public Health Outreach (VFC, Inservice, ImmPact/EPSTD Presentations)
    - Coordinating the Immunization Service Request Service (customer contact)
    - Assisting the Technology staff with software/Hardware maintenance and trouble-shooting
  - **Management of the Clerical Support Services**
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## Eastern Maine AIDS Network

80 Exchange St, 4<sup>th</sup> Floor  
Bangor, ME 04401  
207-990-3626

### **Prevention/Education Services Supervisor**

**(1995-1999)**

- **Grant Writing (1998, 1999 BOH Grant, '98/'99 MCF Grant)**
  - Implemented and Evaluated Grant-1997
  - Supervised the Design, Implementation, and Evaluation of Grant-1998-1999
- **Supervised the research and development of client education materials**
  - Level-appropriate materials for a diverse range of clients.
  - Supervised group level assessment of targeted materials by the appropriate population.
  - Coordinated with the American Red Cross, Pine Tree Chapter in the development of cooperative educational materials.

## **Education**

University of Maine, Farmington, 1990-1994  
Public Health Major  
BS degree conferred May 1994

## **Qualifications / Expertise / Skillset**

Assigned to product/business teams as a subject matter expert related to project implementation and management including, but not limited to, the following:

- Project business planning
- Project actualization (from concept through to production implementation)
- Project operational integration (ensuring processes support the product, client, and consumer)
- Provider operations
- Consumer engagement
- Business Process Improvement

## **NOTABLE ACCOMPLISHMENTS:**

- Envisioned, funded, designed, and implemented the migration of the State of Maine Physicians' offices from paper to paperless transition, including submission via HL7 data exchange.
- Designed the business process and business logic to forecast vaccine needs within in a Physicians' office based on historical administration and recommend quantity orders to maintain 2 months inventory on hand, plus one month working inventory. This logic, as public domain IP, has been emulated nationally.
- Designed the business process and business logic to take an inbound vaccine administration via data exchange and decrement inventory from the Physicians' inventory on hand. This logic, as public domain IP, has been emulated nationally.
- Designed the business processes and business logic that facilitate the entire vaccine transaction process including, not limited to; ordering, fulfillment, reconciliation, predictive logic, accountability, and reports.

## **PROFESSIONAL AFFILIATIONS:**

- Maine Public Health Association, 2005 – 2013
- Grantee Advisory Committee, Federal CDC, 2007 - 2013
- Board Member, American Immunization Registry Association, 2008-2010

## **PROFESSIONAL AWARDS:**

- BtB Peer Recognition Award, Scientific Technologies Corporation, 2015
- Center of Excellence Award, American Immunization Registry Association, 2011
- Volunteer Service Award, American Immunization Registry Association, 2010
- Public Health Service Award, MECDC, 2006

## **SOFTWARE SKILLS:**

- MSSuite: Word, Excel, Access, Powerpoint, Visio, Project
- Atlassian Suite: Confluence, Jira, Agile
- HTML: Dreamweaver, wysiwyg